

Snap Printing Air New Zealand Airpoints™ Program



Terms and Conditions

Definitions

Airpoints™ Program - Air New Zealand conducts a Frequent Flyer Loyalty Program called Airpoints under which individuals who are Members of the Program accrue Airpoints Dollars™ credits and may redeem those Airpoints Dollars credits for rewards in accordance with the Terms and Conditions of the Program.

Individual Member - An Air New Zealand Airpoints Member means an individual who is enrolled as a Member in the Airpoints Program by Air New Zealand.

Corporate Entity - Where the Customer of Snap Printing is a corporate entity an approved individual who is a Member of the Air New Zealand Airpoints Program must be nominated and approved by that entity before being eligible to receive earned Airpoints Dollars.

Eligible Product - All products or services supplied by an authorised Snap Printing franchisee.

Snap Printing - in this document refers to any authorised franchisee of the Snap Printing group, or where applicable, Snap Printing NZ.

2. Conditions for earning Air New Zealand Airpoints Dollars

An Individual Member may only earn Airpoints Dollars in connection with the purchase of an Eligible Product by the Customer:

- a. if that Member is an employee or officer of the Customer;
- b. if that Member is nominated in writing by that Customer to Snap Printing to earn Airpoints Dollars in connection with that purchase;
- c. if that Member is registered at a Snap Printing Centre in New Zealand;
- d. if that Member abides by the terms and conditions of the Airpoints Program, as amended from time to time at the discretion of Air New Zealand (which terms are accepted by the Customer and its nominated Member).

It is the Customer's responsibility to advise Snap Printing of any changes to their applicable Members details to ensure that the correct allocation of Airpoints dollars is made.

3. Exclusions

Bonus offers cannot be used in conjunction with any other Airpoints Program offers at Snap Printing and will only apply to new customers of Snap Printing unless otherwise specified in that promotion.

A Customer may be excluded from participation in Airpoints Program with Snap Printing where:

- a. that Customer has an existing written contract for the supply of services with Snap Printing; or
- b. that Customer has an existing pre-determined fixed pricing structure with Snap Printing.

4. Number of Airpoints Dollars to be earned

Earn one Airpoints Dollar for every one hundred dollars (\$100.00) spent at Snap Printing. This offer may be altered from time to time at the absolute discretion of Snap Printing.

5. Minimum Purchase

A minimum purchase of approved goods/services to the value of \$200.00 incl. GST per transaction, applies, to qualify for Airpoints Dollars.

6. Crediting Airpoints Dollars

Airpoints Dollars will only be credited upon receipt of full payment for eligible products. These will then be processed and credited to your Airpoints account, on or before the first four days of the month following payment of your Snap Printing invoice. There is no ceiling on the maximum amount of Airpoints Dollars an individual Member can earn per calendar year.

7. Limitation on Liability

Snap Printing does not warrant the performance by Air New Zealand of the terms of the Airpoints Program, or any benefits which may be provided under that Program. All travel undertaken by any Member of the Program will be at the Member's own risk. In any event the liability of Snap Printing for damages, losses, costs and expenses howsoever caused shall be limited to the value of the Airpoints Dollars acquired by the Customer for the supply of Eligible Products.

8. Amendment

Should Air New Zealand amend the Airpoints Program at any time Snap Printing reserves the right to amend these terms and conditions so as to accord with the Airpoints Program.

9. Disputes over Airpoints Dollars allocation?

If either the Customer or Snap Printing consider that there is a dispute in respect to any of the matters arising out of these terms and conditions then that party shall immediately give notice to the other party setting out details of the dispute. Both parties shall endeavour in good faith to resolve the dispute between them within 5 working days of the receipt of the notice, failing which the parties will endeavor in good faith within a further 10 working days to appoint a mediator and resolve the dispute, time being of the essence. Any notice of dispute to Snap Printing must be sent by email to: franchise@snapprinting.co.nz.

Neither party will commence legal proceedings against the other before following the procedure set out above.

10. Queries

Any queries regarding the Program can be addressed to:

Snap Franchising NZ - Email: franchise@snapprinting.co.nz - Telephone: (09) 379 0822

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AIRPOINTS™